

### **Electronic Data Traffic**

Praktijk Lisa Suurland does not use cookies on its websites ([www.lisasuurland.nl](http://www.lisasuurland.nl) and [www.buteyko-cursus.nl](http://www.buteyko-cursus.nl)). When you provide information via a contact form on the website, it is used solely for that specific purpose. Data is not stored in a database.

### **Medical Treatment Agreement Act**

For proper treatment, it is necessary for me, as your treating therapist or coach, to maintain a file. This is required by the Dutch Medical Treatment Agreement Act (WGBO). Your file contains notes about your health status and details of examinations and treatments performed. I am also bound by a duty of confidentiality. The processing of personal data is carried out carefully in accordance with the legal requirements of the Dutch General Data Protection Regulation (Algemene Verordening Gegevensbescherming - AVG).

I, Lisa Suurland of Praktijk Lisa Suurland, am responsible for processing personal data as stated in this privacy statement. I strive to protect your privacy, which means that I handle your personal and medical data with care and ensure that unauthorized persons do not have access to your information.

Data from your file may also be used for other purposes, such as informing other healthcare providers at your request, provided you give explicit written consent. Additionally, data may be used for continuity of care during my absence or for anonymous peer reviews. A small portion of your file data is used for invoicing. If I wish to use your data for any other reason, I will first inform you and request your written consent.

### **Your Rights and My Duty**

As a client, you have the right to access your client file at any time. You also have the right to have data in your file corrected or deleted. According to WGBO regulations, your client file will be retained for 20 years.

### **Your Healthcare Invoice**

The invoice you receive includes the details required by health insurers for reimbursement claims. This includes your name, address, and place of residence, date of birth and insurance provider, date of treatment, performance code, a brief description of the treatment, and the cost of the session.

### **Contents of the File**

The file I maintain contains information you provided on the intake form and other questionnaires, my notes from each session, information obtained from other healthcare providers with your permission, the treatment plan and your consent statement ('Informed consent' statement).

### **Collaboration with Other Companies**

Regarding the processing of your data, I have established data processing agreements with the following companies:

- TransIP (web hosting)
- MijnDiad (digital client administration)
- Dainamics (website management)
- Evenio (marketing websites)
- Angstvrij, Klachtvrij (stand-in therapist). For coverage during my absence or in cases where I am no longer able to provide care, I have arranged for my practice to be covered by Angstvrij Klachtvrij, run by Angelina Schmitt. She is subject to the WKKGZ (Healthcare Quality, Discomfort, and Disputes Act) and is also bound by confidentiality..

### **Changes to the Privacy Statement**

This privacy statement was last updated on March 21, 2025. Praktijk Lisa Suurland may update this privacy statement. New versions will always be published on the website.